

Logging in to Dialog

Trying 3106900061...Open

DIALOG INFORMATION SERVICES

PLEASE LOGON:

ENTER PASSWORD:

□t790xwtk

Welcome to DIALOG

Search Strategy

Dialog level 01.08.22D

Last logoff: 21aug01 15:10:21

Logon file405 17sep01 14:16:00

*** ANNOUNCEMENT ***

--Important Notice to Freelance Authors--

See HELP FREELANCE for more information

NEW FILES RELEASED

***Disclosure Database (File 101)

***Harris Business Profiler (File 537)

***Mergent Company Profiles (File 555)

***Mergent Company Snapshots (File 556)

***Mergent Company News Reports (File 557)

***Financial Times Fulltext (File 476)

***TRADEMARKSCAN-Japan (File 669)

UPDATING RESUMED

***Delphes European Business (File 481)

***Books In Print (File 470)

RELOADED

***Kompass Middle East/Africa/Mediterranean (File 585)

***Kompass Asia/Pacific (File 592)

***Kompass Central/Eastern Europe (File 593)

***Kompass Canada (File 594)

***CANCERLIT (File 159)

***Information Science Abstracts (File 202)

New document supplier

IMED has been changed to INFOTRIE (see HELP OINFOTRI)

>>>Get immediate news with Dialog's First Release news service. First Release updates major newswire databases within 15 minutes of transmission over the wire. First Release provides full Dialog searchability and full-text features. To search First Release files in OneSearch simply BEGIN FIRST for coverage from Dialog's broad spectrum of news wires.

>>> Enter BEGIN HOMEBASE for Dialog Announcements <<<
>>> of new databases, price changes, etc. <<<

>>>Argument missing on SET ALIAS

>>>No alias set.

FTCORE1 15, 9, 623, 810, 5, 624
FTCORE2 is set on as an alias for 813, 636, 621, 16, 160, 148, 20.

SYSTEM:HOME

Menu System II: D2 version 1.7.8 term=ASCII

*** DIALOG HOMEBASE(SM) Main Menu ***

Information:

1. Announcements (new files, reloads, etc.)
2. Database, Rates, & Command Descriptions
3. Help in Choosing Databases for Your Topic
4. Customer Services (telephone assistance, training, seminars, etc.)
5. Product Descriptions

Connections:

6. DIALOG(R) Document Delivery
7. Data Star(R)

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/H = Help

/L = Logoff

/NOMENU = Command Mode

Enter an option number to view information or to connect to an online service. Enter a BEGIN command plus a file number to search a database (e.g., B1 for ERIC).

? b 410

17sep01 14:16:02 User226364 Session D289.1
\$0.00 0.217 DialUnits FileHomeBase
\$0.00 Estimated cost FileHomeBase
\$0.00 Estimated cost this search
\$0.00 Estimated total session cost 0.217 DialUnits

File 410:Chronolog(R) 1981-2001/Sep
(c) 2001 The Dialog Corporation

Set	Items	Description
-----	-------	-------------

? set hi ;set hi

HILIGHT set on as ''

HILIGHT set on as ''

? b 15,9,623,810,275,624,636,621,813,16,160,148,20

17sep01 14:16:58 User226364 Session D289.2
\$0.00 0.072 DialUnits File410
\$0.00 Estimated cost File410
\$0.05 TYMNET
\$0.05 Estimated cost this search
\$0.05 Estimated total session cost 0.289 DialUnits

SYSTEM:OS - DIALOG OneSearch

File 15:ABI/Inform(R) 1971-2001/Sep 15

(c) 2001 ProQuest Info&Learning

File 9:Business & Industry(R) Jul/1994-2001/Sep 13

(c) 2001 Resp. DB Svcs.

File 623:Business Week 1985-2001/Sep W2

(c) 2001 The McGraw-Hill Companies Inc

File 810:Business Wire 1986-1999/Feb 28

(c) 1999 Business Wire

File 275:Gale Group Computer DB(TM) 1983-2001/Sep 13

(c) 2001 The Gale Group

File 624:McGraw-Hill Publications 1985-2001/Sep 14

(c) 2001 McGraw-Hill Co. Inc

File 636:Gale Group Newsletter DB(TM) 1987-2001/Sep 14
 (c) 2001 The Gale Group
 File 621:Gale Group New Prod. Annou.(R) 1985-2001/Sep 14
 (c) 2001 The Gale Group
 File 813:PR Newswire 1987-1999/Apr 30
 (c) 1999 PR Newswire Association Inc
 File 16:Gale Group PROMT(R) 1990-2001/Sep 14
 (c) 2001 The Gale Group
 File 160:Gale Group PROMT(R) 1972-1989
 (c) 1999 The Gale Group
 File 148:Gale Group Trade & Industry DB 1976-2001/Sep 14
 (c) 2001 The Gale Group
 File 20:World Reporter 1997-2001/Sep 17
 (c) 2001 The Dialog Corporation

Set Items Description
 --- ----

? s print? (3n) postal)

>>>Unmatched parentheses

? s print? (3n) postal

2151073 PRINT?

172164 POSTAL

S1 1600 PRINT? (3N) POSTAL

? s s1 and postage (3n) print?

1600 S1

54312 POSTAGE

2151073 PRINT?

5857 POSTAGE (3N) PRINT?

S2 245 S1 AND POSTAGE (3N) PRINT?

? s s2 and envelope

245 S2

102563 ENVELOPE

S3 36 S2 AND ENVELOPE

? s s3 and user or customer (3n) accounts

36 S3

1983098 USER

3542117 CUSTOMER

1628316 ACCOUNTS

33049 CUSTOMER (3N) ACCOUNTS

S4 33061 S3 AND USER OR CUSTOMER (3N) ACCOUNTS

? s s3 and user (3n) accounts

36 S3

1983098 USER

1628316 ACCOUNTS

7768 USER (3N) ACCOUNTS

S5 0 S3 AND USER (3N) ACCOUNTS

? s s3 and customer (3n) accounts

36 S3

3542117 CUSTOMER

1628316 ACCOUNTS

33049 CUSTOMER (3N) ACCOUNTS

S6 1 S3 AND CUSTOMER (3N) ACCOUNTS *Scanned all*

? t s6/free, k/1

6/K/1 (Item 1 from file: 15)

DIALOG(R)File 15:(c) 2001 ProQuest Info&Learning. All rts. reserv.

01802830 04-53821

You have to car WORD COUNT: 2116 LENGTH: Pages

Apr 1999

GEOGRAPHIC NAMES: US

DESCRIPTORS: Information technology; Outsourcing; Customer relations;
Internet

CLASSIFICATION CODES: 2400 (CN=Public relations); 5200 (CN=Communications &
information management); 9190 (CN=United States); 5120 (CN=Purchasing)

...TEXT: to start-up (such as shipping out a cellular phone). It always
involves billing the **customer** and managing **accounts** receivable,
and it may require support for customer service. There are also many
methods by...

...activities that fall outside the core competencies of the organization.

PUSHING THE OUTSIDE OF THE ENVELOPE

Typically, organizations are outsourcing IT activities that stress
presentation of information over its collection and...

... complete solution. Vestcom International, Inc., headquartered in
Lyndhurst, N.J., provided the solution for laser-printing,
postal pre-processing, and automated mailing of over 2.1 million
pages per year for Alger... online bill delivery and payment. Here, the
potential payoff is even larger - the elimination of **printing** and
postage costs, and entry into electronic commerce, for example - but
the challenges are far more complex...

? b 77,35,583,65,2,233,99

17sep01 14:21:39 User226364 Session D289.3

\$1.49 0.276 DialUnits File15

\$0.25 1 Type(s) in Format 95 (KWIC)

\$0.25 1 Types

\$1.74 Estimated cost File15

\$0.59 0.110 DialUnits File9

\$0.59 Estimated cost File9

\$0.19 0.036 DialUnits File623

\$0.19 Estimated cost File623

\$0.09 0.089 DialUnits File810

\$0.09 Estimated cost File810

\$0.99 0.184 DialUnits File275

\$0.99 Estimated cost File275

\$0.44 0.079 DialUnits File624

\$0.44 Estimated cost File624

\$0.89 0.165 DialUnits File636

\$0.89 Estimated cost File636

\$1.40 0.260 DialUnits File621

\$1.40 Estimated cost File621

\$0.13 0.135 DialUnits File813

\$0.13 Estimated cost File813

\$2.21 0.409 DialUnits File16

\$2.21 Estimated cost File16

\$0.36 0.067 DialUnits File160

\$0.36 Estimated cost File160

\$3.41 0.632 DialUnits File148

\$3.41 Estimated cost File148

\$0.45 0.452 DialUnits File20

\$0.45 Estimated cost File20

OneSearch, 13 files, 2.892 DialUnits FileOS

\$0.25 TYMNET

\$13.14 Estimated cost this search

\$13.19 Estimated total session cost 3.181 DialUnits

SYSTEM:OS - DIALOG OneSearch

File 77:Conference Papers Index 1973-2001/Sep
 (c) 2001 Cambridge Sci Abs
 File 35:Dissertation Abs Online 1861-2001/Jul
 (c) 2001 ProQuest Info&Learning
 File 583:Gale Group Globalbase(TM) 1986-2001/Sep 15
 (c) 2001 The Gale Group
 File 65:Inside Conferences 1993-2001/Sep W2
 (c) 2001 BLDSC all rts. reserv.
 *File 65: For variance in UDs please see Help News65.
 File 2:INSPEC 1969-2001/Sep W3
 (c) 2001 Institution of Electrical Engineers
 File 233:Internet & Personal Comp. Abs. 1981-2001/Sep
 (c) 2001 Info. Today Inc.
 File 99:Wilson Appl. Sci & Tech Abs 1983-2001/Jul
 (c) 2001 The HW Wilson Co.

Set	Items	Description
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? s postage (3n) print?		
	879	POSTAGE
	180223	PRINT?
S1	52	POSTAGE (3N) PRINT?
? s s1 and user (3n) accounts		

	52	S1
	238472	USER
	231653	ACCOUNTS
	213	USER(3N)ACCOUNTS
S2	0	S1 AND USER (3N) ACCOUNTS

? b 473,474,475

17sep01 14:22:41 User226364 Session D289.4
 \$0.06 0.019 DialUnits File77
 \$0.06 Estimated cost File77
 \$0.14 0.035 DialUnits File35
 \$0.14 Estimated cost File35
 \$0.33 0.097 DialUnits File583
 \$0.33 Estimated cost File583
 \$0.10 0.027 DialUnits File65
 \$0.10 Estimated cost File65
 \$0.63 0.103 DialUnits File2
 \$0.63 Estimated cost File2
 \$0.18 0.065 DialUnits File233
 \$0.18 Estimated cost File233
 \$0.08 0.032 DialUnits File99
 \$0.08 Estimated cost File99
 OneSearch, 7 files, 0.379 DialUnits FileOS
 \$0.10 TYMNET
 \$1.62 Estimated cost this search
 \$14.81 Estimated total session cost 3.560 DialUnits

SYSTEM:OS - DIALOG OneSearch
 File 473:FINANCIAL TIMES ABSTRACTS 1998-2001/APR 02
 (c) 2001 THE NEW YORK TIMES
 *File 473: This file will not update after March 31, 2001.
 It will remain on Dialog as a closed file.
 File 474:New York Times Abs 1969-2001/Sep 15
 (c) 2001 The New York Times
 File 475:Wall Street Journal Abs 1973-2001/Sep 14
 (c) 2001 The New York Times

Set	Items	Description
---	-----	-----
? s postage (3n) print?		

```

      728 POSTAGE
    1218 PRINT?
S1      17 POSTAGE (3N) PRINT?
? s s1 and user (3n) accounts

      17 S1
    1442 USER
    18158 ACCOUNTS
      0 USER(3N)ACCOUNTS
S2      0 S1 AND USER (3N) ACCOUNTS
? b 278,634,256

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17sep01 14:23:29 User226364 Session D289.5
$0.16      0.046 DialUnits File473
$0.16 Estimated cost File473
$0.41      0.118 DialUnits File474
$0.41 Estimated cost File474
$0.30      0.086 DialUnits File475
$0.30 Estimated cost File475
OneSearch, 3 files, 0.250 DialUnits FileOS
$0.05 TYMNET
$0.92 Estimated cost this search
$15.73 Estimated total session cost 3.810 DialUnits

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SYSTEM:OS - DIALOG OneSearch
File 278:Microcomputer Software Guide 2001/Aug
(c) 2001 Reed Elsevier Inc.
File 634:San Jose Mercury Jun 1985-2001/Sep 14
(c) 2001 San Jose Mercury News
*File 634: Certain records in this file have been removed at the
publisher's request. See HELP NEWS634.
File 256:SoftBase:Reviews,Companies&Prods. 85-2001/Aug
(c)2001 Info.Sources Inc
*File 256: Please note new price changes effective May 1, 2001.
See Help Rates256 for details.

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      Set  Items  Description
      ---  ----  -
? s postage (3n) print?

      1162 POSTAGE
    24544 PRINT?
S1      91 POSTAGE (3N) PRINT?
? s s1 and user (3n) accounts

      91 S1
    29346 USER
    13915 ACCOUNTS
      152 USER(3N)ACCOUNTS
S2      0 S1 AND USER (3N) ACCOUNTS
? s s1 and customer (3n) accounts

      91 S1
    15673 CUSTOMER
    13915 ACCOUNTS
      151 CUSTOMER(3N)ACCOUNTS
S3      0 S1 AND CUSTOMER (3N) ACCOUNTS

```